

WHAT IS THE COST?

Inmates and their family and friends pay the same amount to utilize kiosk-based services. All electronic communications are paid for using electronic stamps (e-stamps) and are paid for by the person sending the communication. There is **no charge** to receive, read or save VideoGrams, emails, or digital photos.

<u>Service</u>	<u>Cost</u>	<u>Who Pays?</u>
Email (no privileged communication)	One (1) e-stamp per email	Paid by the person who <u>sends</u> the email
VideoGrams (in-bound only)	Two (2) e-stamps per videogram	Paid by family and friends
Digital Photo (in-bound only)	One (1) e-stamp per photo	Paid by family and friends
Song Purchases (not available until May 1, 2015)	\$1.29 to \$1.99 each. Complete albums are also available at varying pricing but the price of an album will be less than if you purchased all the songs on the album individually.	By the Inmate through his or her JPay account

HOW MUCH DO E-STAMPS COST?

There is a minimum five (5) e-stamp purchase.

\$2.45 min. purchase of 5 e-stamps

\$6.75 for 15 e-stamps

\$20.00 for 50 e-stamps

\$4.70 for 10 e-stamps

\$8.60 for 20 e-stamps

There is a small savings for purchasing more stamps in a single transaction so if you know you want 20 stamps in total you will save a little money by purchasing the 20-stamp option for \$8.60 vs. buying 5 e-stamps one day for \$2.45 and 15 e-stamps the next for \$6.75.

HOW DO FRIENDS AND FAMILY SET UP AN ACCOUNT?

Beginning January 7, 2015 your friends and family can set up their own account and make e-stamp purchases by contacting JPay at [\(800\) 574-5729](tel:8005745729) or online at <http://www.jpayers.com/>.

HOW DO INMATES PURCHASE E-STAMPS?

Inmates purchase e-stamps through their JPay account, which they access through the kiosks in their housing unit.

An inmate's JPay account is funded from the outside, which means friends and family make deposits into the inmate's JPay account so that he or she can send emails. Friends and family can make deposits into an inmate's JPay account by contacting JPay at [\(800\) 574-5729](tel:8005745729) or online at <http://www.jpayers.com/>.

NOTICE: The kiosk system records and archives indefinitely all forms of electronic communication and information sent, received, or purchased. IDOC staff may monitor and review electronic communications at any time.